

SMS Text Messaging Service

Why not register for our text messaging service?

With the majority of households now owning a mobile phone we hope many of you will take advantage of this facility.

You can-

- send us a text at anytime to request information, forms, booklets etc.
- inform us if your circumstances change, for example, your address or marital status

We will-

- reply to any request in writing
- use the service only to send messages that are specific to any ongoing case, for example:-

> **Confirming receipt of an enquiry.**

> **Confirming new address details if we have lost touch.**

> **Issuing reminders.**

We will NOT:-

> **Use the service to send junk text messages.**

> **Pass your mobile number onto any 3rd parties.**

This service will not replace written information but simply make getting in touch more convenient.

To take advantage of this service, simply text REGISTER together with your National Insurance number and surname to

07786204697

Example:

REGISTER AA123456A SMITH

A reply will be sent to your mobile phone confirming that the service has been activated and is available for use within a day of registering.

Please remember to quote your National Insurance number each time you use the service so we are able to identify who the message is from.

Standard network charges will apply.

